

## **Non-discrimination Policy**

Michigan-Wisconsin Family Practice Associates, P.C. complies with the applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, religion, sexual orientation, gender, ability to pay, Medicaid/Medicare/CHIP. Michigan-Wisconsin Family Practice Associates, P.C. does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, religion, sexual orientation, gender, ability to pay, Medicaid/Medicare/CHIP.

Michigan-Wisconsin Family Practice Associates, P.C. provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Language services to people whose primary language is not English, such as:

Electronic HIPAA compliant interpretation

Information written in other languages

If you need these services, contact:

Phone: 906-774-1633

Fax: 906-774-4451

If you believe that Michigan-Wisconsin Family Practice Associates, P.C. has failed to provide these services or discriminated in another way you can file a grievance with:

Michigan-Wisconsin Family Practice Associates, P.C.

1711 S. Stephenson Avenue

Suite 300

Iron Mountain, MI 49801-3650

Phone: 906-774-1633

Fax: 906-774-4451

You can file a grievance in person or by mail, or fax. If you need help filing a grievance a representative from our office is available to you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office or Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/porta/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019 (TDD) 800-537-7697

Spanish:	Servicios de idiomas de Asistencia están disponibles de forma gratuita
Arabic:	khadamat allughat taqdim almusaeadat hi mutahat majanaan
Chinese:	語言協助服務可免費使用 Yǔyán xiézhù fúwù kě miǎnfèi shǐyòng
Vietnamese:	DỊCH VỤ HỖ TRỢ NGÔN NGỮ LÀ CÓ MIỄN PHÍ
Albanian:	SHËRBIMET GJUHËN ASISTENCA janë në dispozicion pa pagesë
Korean:	언어 지원 서비스가 무료로 제공됩니다 eon-eo jiwon seobiseuga mulyolo jegongdoenda
Bengali:	LANGUAGE ভাষার সহায়তা পরিষেবা উপলব্ধ নিখরচা LANGUAGE bhāṣāra sahāyatā pariṣēbā upalabdha nikharacā
Polish:	Usług językowych pomocy są dostępne bezpłatnie
German:	SPRACHE ASSISTANCE SIND GRATIS
Italian:	servizi di assistenza Lingua gratuiti
Hmong:	Kev pab txhais lus pab dawb xwb